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## **Quality Policy and Counterfeit Part Prevention Policy**

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### **Quality Policy**

The organization is committed to providing the most up-to-date innovative solutions to the most technically demanding customers. We will accomplish this through:

- Consistent compliance to all requirements
- Customer focus
- Continual improvement of our products, services, and processes
- Maintaining the effectiveness of the Quality Management System
- We aspire to the highest level of excellence in our products and services

### **Counterfeit Part Prevention Policy**

The organization is committed in ensuring all electrical, electronic, electro-mechanical, and non-electrical parts delivered and/or used in the manufacture of deliverable products shall be from the Original Component Manufacturer (OCM) / Original Equipment Manufacturer (OEM), or their franchised distributor. Parts shall not be used or reclaimed and misrepresented as new.

### **Vision**

The organization is dedicated to providing the best products and services to our customers, with a strong commitment to Quality, On-Time Delivery, and Cost Competitiveness. We will achieve Quality Leadership via innovation, technologic excellence, and predictable performance.

### **Quality Statement**

Quality is the cornerstone of our company culture.

### **Our Quality Mission**

Our objective is to continually improve our company's performance by exceeding our customer's expectation in providing a prompt, cost effective, and professional service.

### **Our Core Values**

- We are customer driven
- We will win our customer's trust with predictable performance
- We will focus on satisfying our customer to make them succeed
- We will execute with innovation and excellence
- We will deploy best engineering practices
- We will achieve our results through teamwork and collaborative partnerships
- We have trust and respect for our employees and individuals